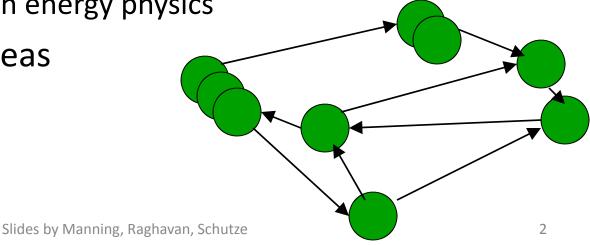
#### **LINK ANALYSIS**

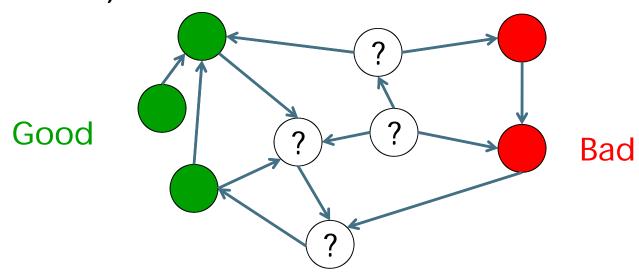
## Today's lecture – hypertext and links

- We look beyond the content of documents
  - We begin to look at the hyperlinks between them
- Address questions like
  - Do the links represent a conferral of authority to some pages? Is this useful for ranking?
  - How likely is it that a page pointed to by the CERN home page is about high energy physics
- Big application areas
  - The Web
  - Email
  - Social networks

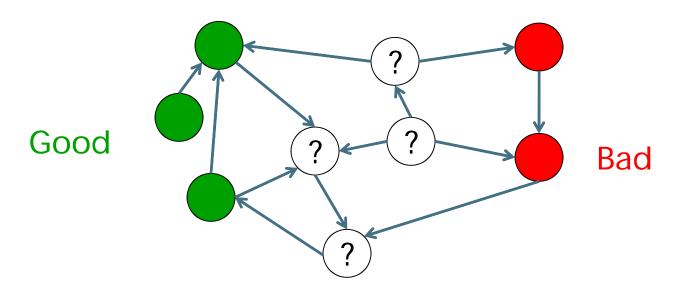


## Links are everywhere

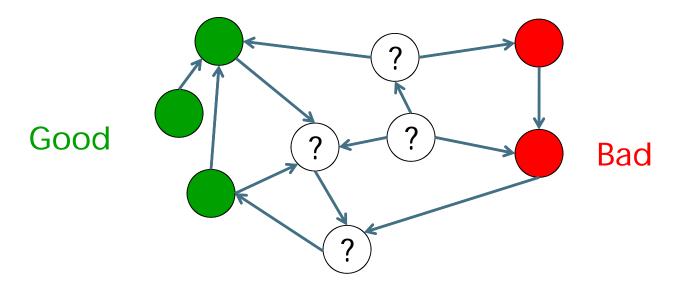
- Powerful sources of authenticity and authority
  - Mail spam which email accounts are spammers?
  - Host quality which hosts are "bad"?
  - Phone call logs
- The Good, The Bad and The Unknown



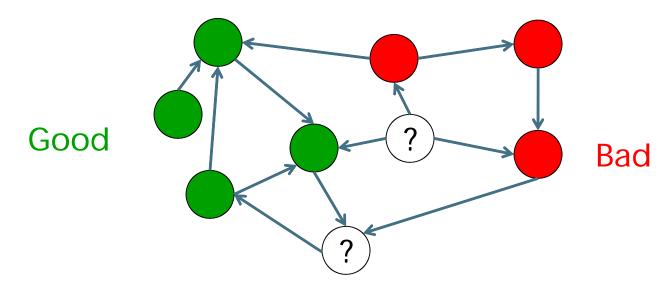
- The Good, The Bad and The Unknown
  - Good nodes won't point to Bad nodes
  - All other combinations plausible



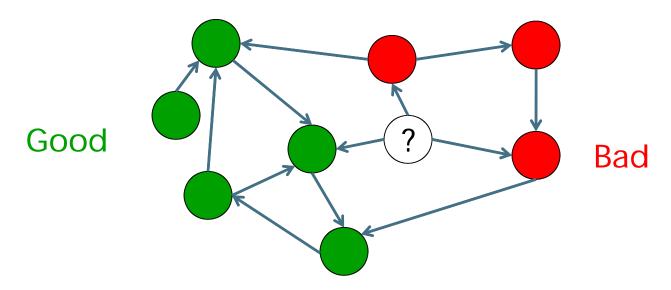
- Good nodes won't point to Bad nodes
  - If you point to a Bad node, you're Bad
  - If a Good node points to you, you're Good



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- Good nodes won't point to Bad nodes
  - If you point to a Bad node, you're Bad
  - If a Good node points to you, you're Good



Sometimes need probabilistic analogs - e.g., mail spam

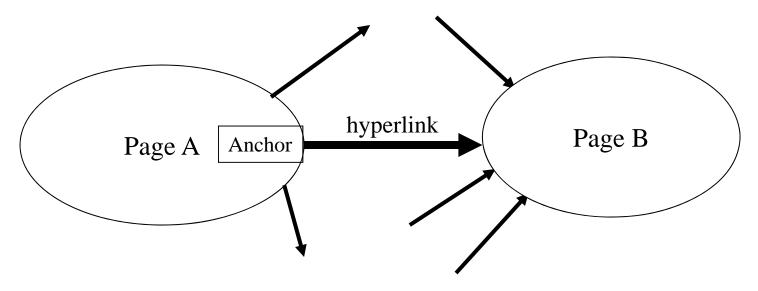
## Many other examples of link analysis

- Social networks are a rich source of grouping behavior
- E.g., Shoppers' affinity Goel+Goldstein 2010
  - Consumers whose friends spend a lot, spend a lot themselves
- http://www.cs.cornell.edu/home/kleinber/networks-book/

## Our primary interest in this course

- Analogs of most IR functionality based purely on text
  - Scoring and ranking
  - Link-based clustering topical structure from links
  - Links as features in classification documents that link to one another are likely to be on the same subject
- Crawling
  - Based on the links seen, where do we crawl next?

#### The Web as a Directed Graph

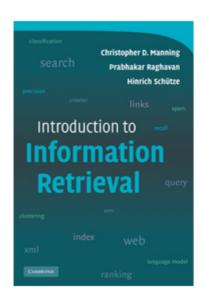


**Assumption 1:** A hyperlink between pages denotes a conferral of authority (quality signal)

**Assumption 2:** The text in the anchor of the hyperlink describes the target page (textual context)

#### Assumption 1: reputed sites

#### Introduction to Information Retrieval



This is the companion website for the following book.

Christopher D. Manning, Prabhakar Raghavan and Hinrich Schütze, Introduction to Informat

You can order this book at CUP, a your local bookstore or on the internet. The best search

The book aims to provide a modern approach to information retrieval from a computer scie University and at the University of Stuttgart

We'd be pleased to get feedback about how this book works out as a textbook, what is m comments to: informationretrieval (at) yahoogroups (dot) com

\_ ..

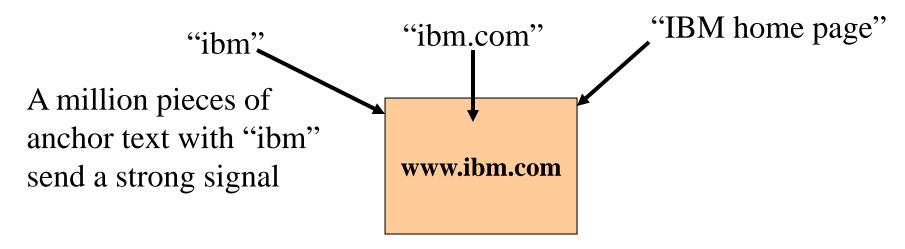
# Assumption 2: annotation of target



#### **Anchor Text**

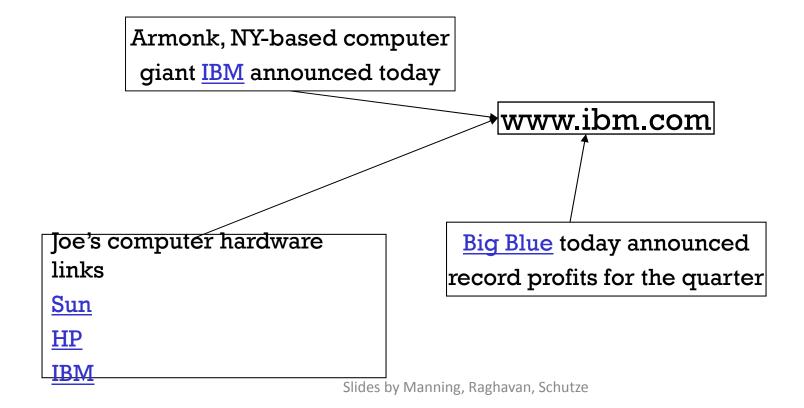
#### WWW Worm - McBryan [Mcbr94]

- For *ibm* how to distinguish between:
  - IBM's home page (mostly graphical)
  - IBM's copyright page (high term freq. for 'ibm')
  - Rival's spam page (arbitrarily high term freq.)



## Indexing anchor text

 When indexing a document D, include (with some weight) anchor text from links pointing to D.



## Indexing anchor text

- Can sometimes have unexpected side effects e.g., evil empire.
- Can score anchor text with weight depending on the authority of the anchor page's website
  - E.g., if we were to assume that content from cnn.com or yahoo.com is authoritative, then trust the anchor text from them

#### **Anchor Text**

- Other applications
  - Weighting/filtering links in the graph
  - Generating page descriptions from anchor text

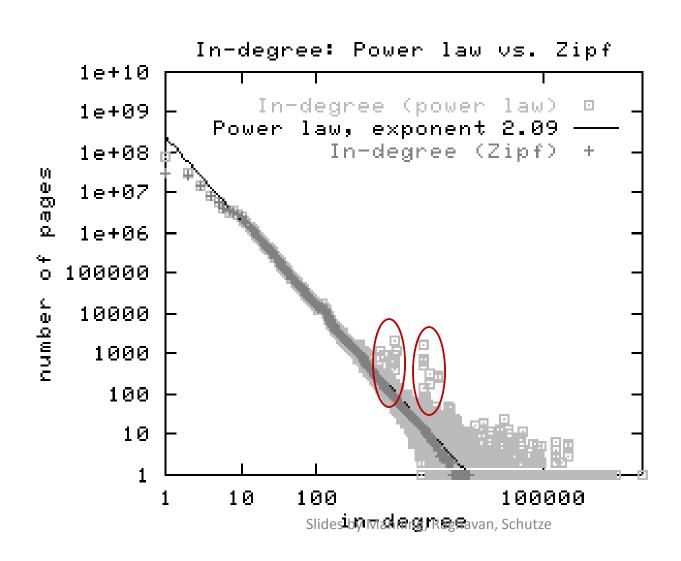
## Citation Analysis

- Citation frequency
- Bibliographic coupling frequency
  - Articles that co-cite the same articles are related
- Citation indexing
  - Who is this author cited by? (Garfield 1972)
- Pagerank preview: Pinsker and Narin '60s

#### The web isn't scholarly citation

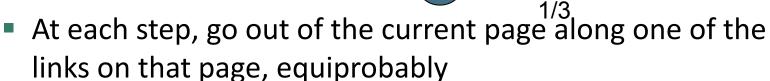
- Millions of participants, each with self interests
- Spamming is widespread
- Once search engines began to use links for ranking (roughly 1998), link spam grew
  - You can join a group of websites that heavily link to one another

# In-links to pages – unusual patterns ©



## Pagerank scoring

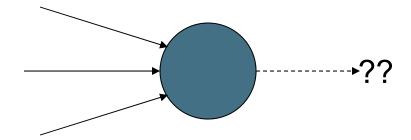
- Imagine a browser doing a random walk on web pages:
  - Start at a random page



 "In the steady state" each page has a long-term visit rate - use this as the page's score.

# Not quite enough

- The web is full of dead-ends.
  - Random walk can get stuck in dead-ends.
  - Makes no sense to talk about long-term visit rates.



# Teleporting

- At a dead end, jump to a random web page.
- At any non-dead end, with probability 10%, jump to a random web page.
  - With remaining probability (90%), go out on a random link.
  - 10% a parameter.

## Result of teleporting

- Now cannot get stuck locally.
- There is a long-term rate at which any page is visited (not obvious, will show this).
- How do we compute this visit rate?

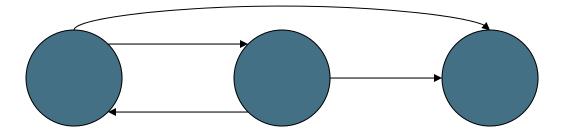
#### Markov chains

- A Markov chain consists of n states, plus an  $n \times n$  transition probability matrix **P**.
- At each step, we are in exactly one of the states.
- For  $1 \le i,j \le n$ , the matrix entry  $P_{ij}$  tells us the probability of j being the next state, given we are currently in state i.



#### Markov chains

- Clearly, for all i,  $\sum_{j=1}^{n} P_{ij} = 1$ .
- Markov chains are abstractions of random walks.
- Exercise: represent the teleporting random walk from 3 slides ago as a Markov chain, for this case:



#### **Ergodic Markov chains**

- For any (ergodic) Markov chain, there is a unique long-term visit rate for each state.
  - Steady-state probability distribution.
- Over a long time-period, we visit each state in proportion to this rate.
- It doesn't matter where we start.

## Theory of Markov chains

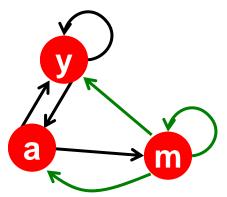
 <u>Fact:</u> For any start vector, the power method applied to a Markov transition matrix P will converge to a unique positive stationary vector as long as P is stochastic, irreducible and aperiodic.

#### Make M Stochastic

- Stochastic: Every column sums to 1
- A possible solution: Add green links

$$S = M + a^T \begin{pmatrix} 1 \\ -1 \end{pmatrix}$$
•  $a_i \dots = 1$  if node  $i$  has out deg 0, =0 else out deg 0, =0 else out deg 0. =0

- $a_i$ ...=1 if node *i* has

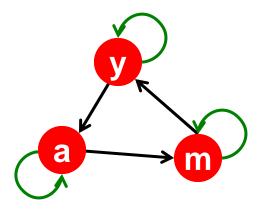


	y	a	m
y	1/2	1/2	1/3
a	1/2	0	1/3
m	0	1/2	1/3

$$r_y = r_y/2 + r_a/2 + r_m/3$$
 $r_a = r_y/2 + r_m/3$ 
 $r_m = r_a/2 + r_m/3$ 

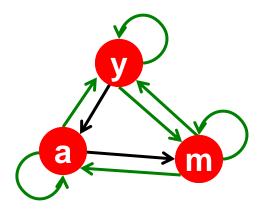
#### Make M Aperiodic

- A chain is periodic if there exists k > 1 such that the interval between two visits to some state s is always a multiple of k.
- A possible solution: Add green links



#### Make M Irreducible

- From any state, there is a non-zero probability of going from any one state to any another
- A possible solution: Add green links



#### **Probability vectors**

- A probability (row) vector  $\mathbf{x} = (x_1, ... x_n)$  tells us where the walk is at any point.
- E.g., (000...1...000) means we're in state i.
   1 i n

More generally, the vector  $\mathbf{x} = (x_1, \dots x_n)$  means the walk is in state *i* with probability  $x_i$ .

$$\sum_{i=1}^{n} x_i = 1$$

#### Change in probability vector

- If the probability vector is  $\mathbf{x} = (x_1, ... x_n)$  at this step, what is it at the next step?
- Recall that row *i* of the transition prob.
   Matrix P tells us where we go next from state *i*.
- So from x, our next state is distributed as xP
  - The one after that is **xP**<sup>2</sup>, then **xP**<sup>3</sup>, etc.
  - (Where) Does the converge?

## How do we compute this vector?

- Let  $\mathbf{a} = (a_1, \dots a_n)$  denote the row vector of steady-state probabilities.
- If our current position is described by a, then the next step is distributed as aP.
- But a is the steady state, so a=aP.
- Solving this matrix equation gives us a.
  - So a is the (left) eigenvector for P.
  - (Corresponds to the "principal" eigenvector of P with the largest eigenvalue.)
  - Transition probability matrices always have largest eigenvalue 1.

## Pagerank summary

#### Preprocessing:

- Given graph of links, build matrix P.
- From it compute a left eigenvector of P.
- The entry  $a_i$  is a number between 0 and 1: the <u>pagerank</u> of page i.

#### • Query processing:

- Retrieve pages meeting query.
- Rank them by their pagerank.
- But this rank order is query-independent ...

## Solution: Random Jumps

- Google's solution that does it all:
  - Makes M stochastic, aperiodic, irreducible
- At each step, random surfer has two options:
  - With probability  $1-\beta$ , follow a link at random
  - With probability  $\beta$ , jump to some random page
- PageRank equation [Brin-Page, 98]

$$r_j = \sum_{i \to j} \beta \frac{r_i}{d_i} + (1 - \beta) \frac{1}{n}$$

From now on: We assume M has no dead ends
That is, we follow random teleport links
with probability 1.0 from dead-ends

#### The Google Matrix

PageRank equation [Brin-Page, 98]

$$r_j = \sum_{i \to j} \beta \frac{r_i}{d_i} + (1 - \beta) \frac{1}{n}$$

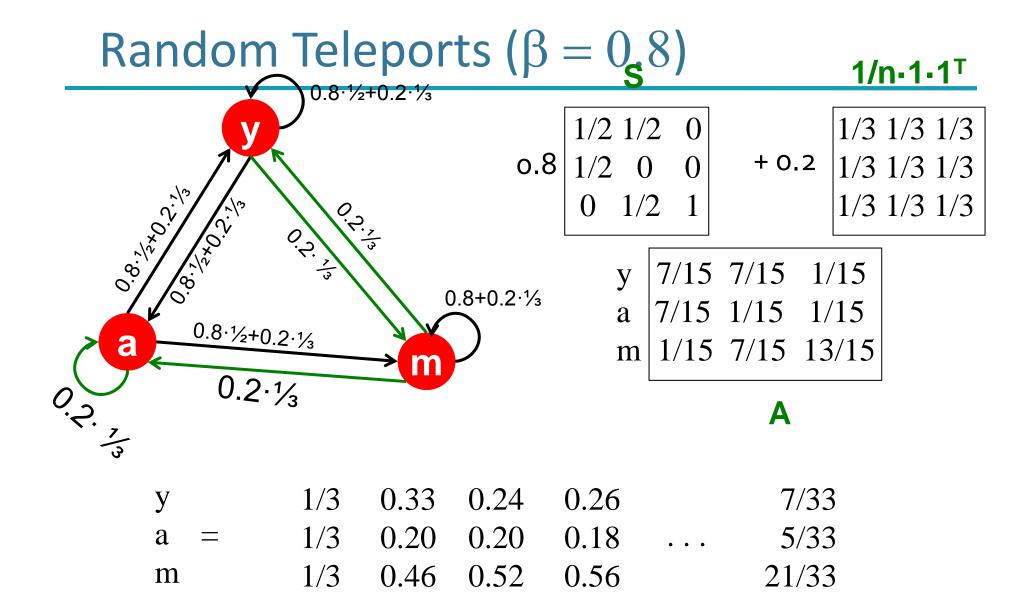
■ The Google Matrix A:

$$A = \beta S + (1 - \beta) \frac{1}{n} \mathbf{1} \cdot \mathbf{1}^{T}$$

G is stochastic, aperiodic and irreducible, so

$$r^{(t+1)} = A \cdot r^{(t)}$$

- What is  $\beta$ ?
  - In practice  $\beta = 0.85$  (make 5 steps and jump)



# Some Problems with Page Rank

- Measures generic popularity of a page
  - Biased against topic-specific authorities
  - Solution: Topic-Specific PageRank (next)
- Susceptible to Link spam
  - Artificial link topographies created in order to boost page rank
  - Solution: TrustRank (next)
- Uses a single measure of importance
  - Other models e.g., hubs-and-authorities
  - Solution: Hubs-and-Authorities (next)

# Topic-Specific PageRank

- Instead of generic popularity, can we measure popularity within a topic?
- Goal: Evaluate Web pages not just according to their popularity, but by how close they are to a particular topic, e.g. "sports" or "history."
- Allows search queries to be answered based on interests of the user
  - Example: Query "Trojan" wants different pages depending on whether you are interested in sports or history.

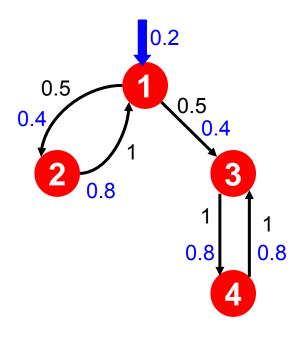
# Topic-Specific PageRank

- Assume each walker has a small probability of "teleporting" at any step
- Teleport can go to:
  - Any page with equal probability
    - To avoid dead-end and spider-trap problems
  - A topic-specific set of "relevant" pages (teleport set)
    - For topic-sensitive PageRank.
- Idea: Bias the random walk
  - When walked teleports, she pick a page from a set S
  - S contains only pages that are relevant to the topic
    - E.g., Open Directory (DMOZ) pages for a given topic
  - For each teleport set Survey get a different vector r<sub>s</sub>

### **Matrix Formulation**

- Let:
  - $\mathbf{A}_{ij} = \beta \mathbf{M}_{ij} + (1-\beta)/|S|$  if  $i \in S$   $\beta \mathbf{M}_{ij}$  otherwise
  - A is stochastic!
- We have weighted all pages in the teleport set S equally
  - Could also assign different weights to pages!
- Compute as for regular PageRank:
  - Multiply by M, then add a vector
  - Maintains sparseness

# Example



Suppose 
$$S = \{1\}, \beta = 0.8$$

Node	Iteration			
	0	1	2	stable
1	1.0	0.2	0.52	0.294
2	0	0.4	0.08	0.118
3	0	0.4	0.08	0.327
4	0	0	0.32	0.261

Note how we initialize the PageRank vector differently from the unbiased PageRank case.

# Discovering the Topic

- Create different PageRanks for different topics
  - The 16 DMOZ top-level categories:
    - arts, business, sports,...
- Which topic ranking to use?
  - User can pick from a menu
  - Classify query into a topic
  - Can use the context of the query
    - E.g., query is launched from a web page talking about a known topic
    - History of queries e.g., "basketball" followed by "Jordan"
  - User context, e.g., user's bookmarks, ...

# Web Spam

# What is Web Spam?

#### Spamming:

 any deliberate action to boost a web page's position in search engine results, incommensurate with page's real value

#### Spam:

- web pages that are the result of spamming
- This is a very broad definition
  - SEO industry might disagree!
  - SEO = search engine optimization
- Approximately 10-15% of web pages are spam

### Web Search

### Early search engines:

- Crawl the Web
- Index pages by the words they contained
- Respond to search queries (lists of words) with the pages containing those words

### Early page ranking:

- Attempt to order pages matching a search query by "importance"
- First search engines considered:
  - 1) Number of times query words appeared.
  - 2) Prominence of word position, e.g. title, header.

### First Spammers

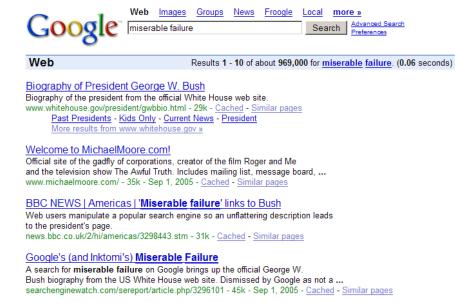
- As people began to use search engines to find things on the Web, those with commercial interests tried to exploit search engines to bring people to their own site – whether they wanted to be there or not.
- Example:
  - Shirt-seller might pretend to be about "movies."
- Techniques for achieving high relevance/importance for a web page

### First Spammers: Term Spam

- How do you make your page appear to be about movies?
  - 1) Add the word movie 1000 times to your page
  - Set text color to the background color, so only search engines would see it
  - 2) Or, run the query "movie" on your target search engine
  - See what page came first in the listings
  - Copy it into your page, make it "invisible"
- These and similar techniques are term spam

# Google's Solution to Term Spam

- Believe what people say about you, rather than what you say about yourself
  - Use words in the anchor text (words that appear underlined to represent the link) and its surrounding text
- PageRank as a tool to measure the "importance" of Web pages



# Why It Works?

### Our hypothetical shirt-seller loses

- Saying he is about movies doesn't help, because others don't say he is about movies
- His page isn't very important, so it won't be ranked high for shirts or movies

### Example:

- Shirt-seller creates 1000 pages, each links to his with "movie" in the anchor text
- These pages have no links in, so they get little PageRank
- So the shirt-seller can't beat truly important movie pages like IMDB

# Google vs. Spammers: Round 2

- Once Google became the dominant search engine, spammers began to work out ways to fool Google
- Spam farms were developed to concentrate PageRank on a single page
- Link spam:
  - Creating link structures that boost PageRank of a particular page



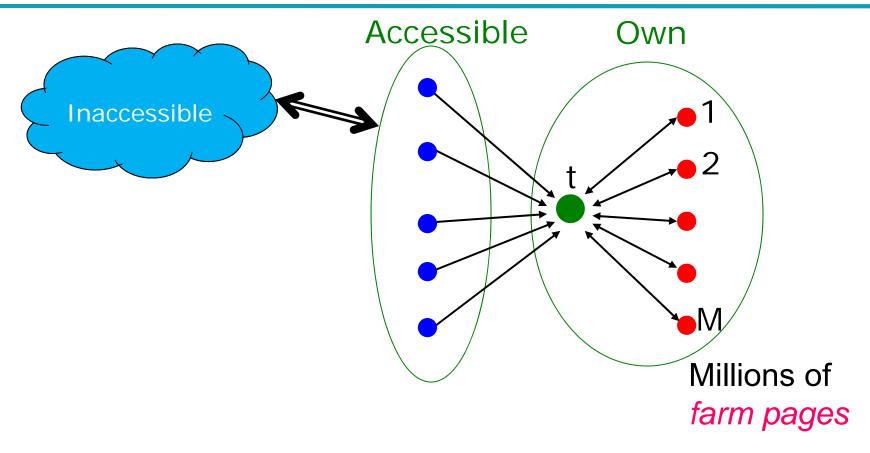
# **Link Spamming**

- Three kinds of web pages from a spammer's point of view:
  - Inaccessible pages
  - Accessible pages:
    - e.g., blog comments pages
    - spammer can post links to his pages
  - Own pages:
    - Completely controlled by spammer
    - May span multiple domain names

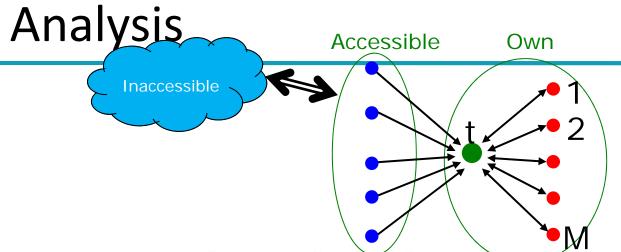
### **Link Farms**

- Spammer's goal:
  - Maximize the PageRank of target page t
- Technique:
  - Get as many links from accessible pages as possible to target page t
  - Construct "link farm" to get PageRank multiplier effect

### **Link Farms**



# One of the most common and effective organizations for a link farm



N...# pages on the web M...# of pages spammer owns

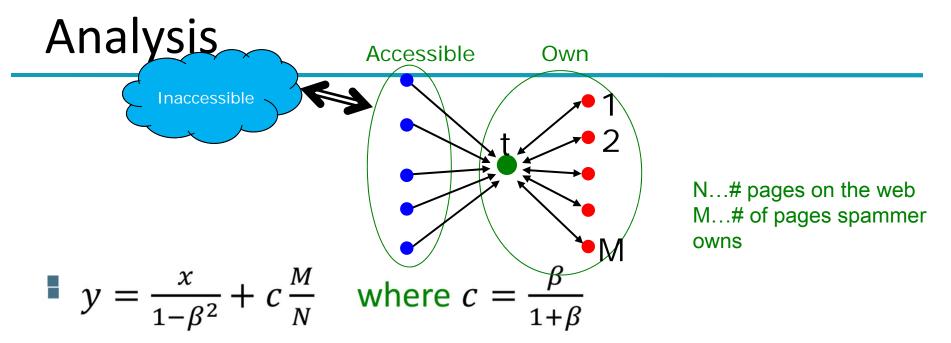
- x: PageRank contributed by accessible pages
- y: PageRank of target page t
- Rank of each "farm" page =  $\frac{\beta y}{M} + \frac{1-\beta}{N}$

$$y = x + \beta M \left[ \frac{\beta y}{M} + \frac{1-\beta}{N} \right] + \frac{1-\beta}{N}$$

$$= x + \beta^2 y + \frac{\beta(1-\beta)M}{N} + \frac{1-\beta}{N}$$

$$y = \frac{x}{1-\beta^2} + c \frac{M}{N} \quad \text{where } c = \frac{\beta}{N}$$
Slides by Jure Leskovec: Mining I

Very small; ignore Now we solve for y



- For  $\beta$  = 0.85,  $1/(1-\beta^2)$ = 3.6
- Multiplier effect for "acquired" PageRank
- By making M large, we can make y as large as we want

# **Combating Web Spam**

# **Combating Spam**

### Combating term spam

- Analyze text using statistical methods
- Similar to email spam filtering
- Also useful: Detecting approximate duplicate pages

### Combating link spam

- Detection and blacklisting of structures that look like spam farms
  - Leads to another war hiding and detecting spam farms
- TrustRank = topic-specific PageRank with a teleport set of "trusted" pages
  - Example: .edu domains, similar domains for non-US schools

### TrustRank: Idea

- Basic principle: Approximate isolation
  - It is rare for a "good" page to point to a "bad" (spam) page
- Sample a set of "seed pages" from the web
- Have an oracle (human) identify the good pages and the spam pages in the seed set
  - Expensive task, so we must make seed set as small as possible

## **Trust Propagation**

- Call the subset of seed pages that are identified as "good" the "trusted pages"
- Perform a topic-sensitive PageRank with teleport set
   trusted pages.
  - Propagate trust through links:
    - Each page gets a trust value between 0 and 1
- Use a threshold value and mark all pages below the trust threshold as spam

# Why is it a good idea?

#### Trust attenuation:

 The degree of trust conferred by a trusted page decreases with distance

### Trust splitting:

- The larger the number of out-links from a page, the less scrutiny the page author gives each out-link
- Trust is "split" across out-links

# Picking the Seed Set

- Two conflicting considerations:
  - Human has to inspect each seed page, so seed set must be as small as possible
  - Must ensure every "good page" gets adequate trust rank, so need make all good pages reachable from seed set by short paths

# Approaches to Picking Seed Set

- Suppose we want to pick a seed set of k pages
- PageRank:
  - Pick the top k pages by PageRank
    - Theory is that you can't get a bad page's rank really high
- Use domains whose membership is controlled, like .edu, .mil, .gov

### Spam Mass

 In the TrustRank model, we start with good pages and propagate trust

### Complementary view:

What fraction of a page's PageRank comes from "spam" pages?

 In practice, we don't know all the spam pages, so we need to estimate

# Spam Mass Estimation

- r(p) = PageRank of page p
- $r^+(p)$  = page rank of p with teleport into "good" pages only
- Then:

$$r(p) = r(p) - r^+(p)$$

• Spam mass of p = r(p)/r(p)

# The reality

- Pagerank is used in google and other engines, but is hardly the full story of ranking
  - Many sophisticated features are used
  - Some address specific query classes
  - Machine learned ranking (Lecture 19) heavily used
- Pagerank still very useful for things like crawl policy

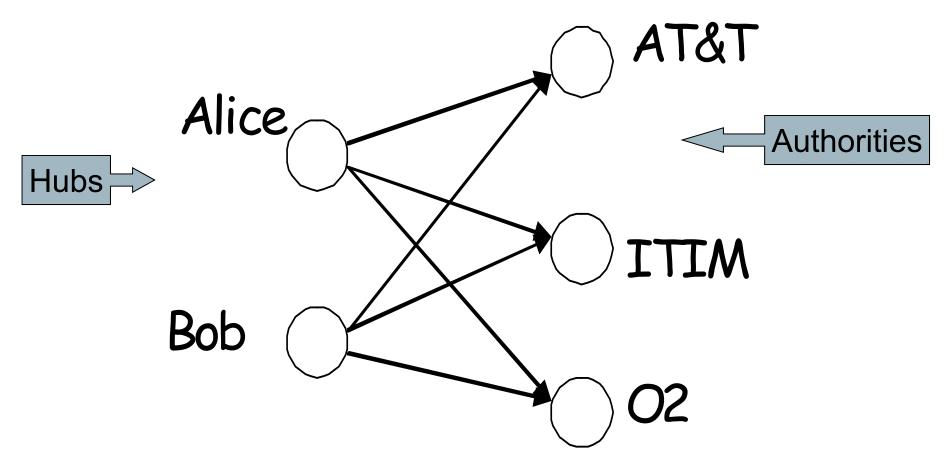
# Hyperlink-Induced Topic Search (HITS)

- In response to a query, instead of an ordered list of pages each meeting the query, find two sets of interrelated pages:
  - Hub pages are good lists of links on a subject.
    - e.g., "Bob's list of cancer-related links."
  - Authority pages occur recurrently on good hubs for the subject.
- Best suited for "broad topic" queries rather than for page-finding queries.
- Gets at a broader slice of common opinion.

### **Hubs and Authorities**

- Thus, a good hub page for a topic points to many authoritative pages for that topic.
- A good authority page for a topic is pointed to by many good hubs for that topic.
- Circular definition will turn this into an iterative computation.

# The hope



Mobile telecom companies

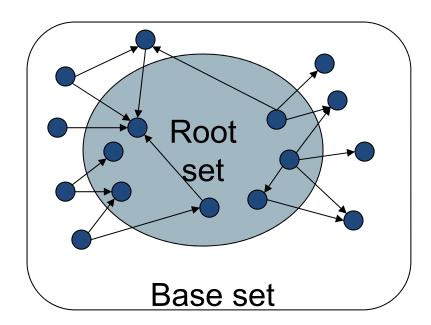
# High-level scheme

- Extract from the web a <u>base set</u> of pages that *could* be good hubs or authorities.
- From these, identify a small set of top hub and authority pages;
  - →iterative algorithm.

### Base set

- Given text query (say browser), use a text index to get all pages containing browser.
  - Call this the <u>root set</u> of pages.
- Add in any page that either
  - points to a page in the root set, or
  - is pointed to by a page in the root set.
- Call this the base set.

### Visualization



Get in-links (and out-links) from a connectivity server

#### Distilling hubs and authorities

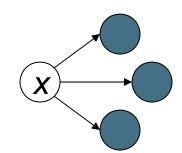
- Compute, for each page x in the base set, a <u>hub</u> score h(x) and an <u>authority score</u> a(x).
- Initialize: for all x,  $h(x) \leftarrow 1$ ;  $a(x) \leftarrow 1$ ;
- Iteratively update all h(x), a(x);  $\leftarrow$  Key
- After iterations
  - output pages with highest h() scores as top hubs
  - highest a() scores as top authorities.

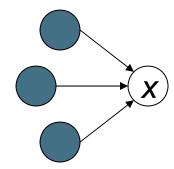
#### Iterative update

Repeat the following updates, for all x:

$$h(x) \leftarrow \sum_{x \mapsto y} a(y)$$

$$a(x) \leftarrow \sum_{y \mapsto x} h(y)$$





## Scaling

- To prevent the h() and a() values from getting too big, can scale down after each iteration.
- Scaling factor doesn't really matter:
  - we only care about the relative values of the scores.

# How many iterations?

- Claim: relative values of scores will converge after a few iterations:
  - in fact, suitably scaled, h() and a() scores settle into a steady state!
  - proof of this comes later.
- In practice, ~5 iterations get you close to stability.

# Japan Elementary Schools

#### Hubs

- schools
- LINK Page-13
- "ú–{,ÌŠwZ
- a‰,¬ŠwZfz[ffy[fW]
- 100 Schools Home Pages (English)
- K-12 from Japan 10/...rnet and Education )
- http://www...iglobe.ne.jp/~IKESAN
- ,I,f,j¬ŠwZ,U"N,P'g•"Œê
- ÒŠ—'¬— § ÒŠ—"Œ¬ŠwZ
- Koulutus ja oppilaitokset
- TOYODA HOMEPAGE
- Education
- Cay's Homepage(Japanese)
- -y"i¬ŠwZ,Ìfz[ffy[fW]
- UNIVERSITY
- %J—³¬ŠwZ DRAGON97-TOP
- $\hat{A}$ ‰<sup>a¬</sup>ŠwZ,T"N,P'gfz[ffy[fW]
- ¶µ° é¼ÂÁ© ¥á¥Ë¥å¡¼ ¥á¥Ë¥å;¼

#### **Authorities**

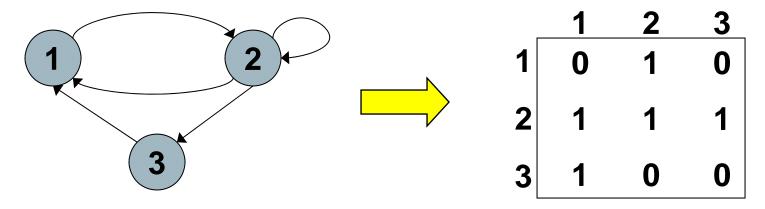
- The American School in Japan
- The Link Page
- $\%^a$ ès— §  $\mathring{a}$ "c¬ŠwZfz[ffy[fW]
- Kids' Space
- ^Àés— § ^À鼕"¬ŠwZ
- «{é<³ˆç'åŠw•'®¬ŠwZ
  </p>
- KEIMEI GAKUEN Home Page ( Japanese )
- Shiranuma Home Page
- fuzoku-es.fukui-u.ac.jp
- welcome to Miasa E&J school
- \_"ÞìŒ § E‰¡•ls— § '†ì¼¬ŠwZ,Ìfy
- http://www...p/~m\_maru/index.html
- fukui haruyama-es HomePage
- Torisu primary school
- goo
- Yakumo Elementary, Hokkaido, Japan
- FUZOKU Home Page
- Kamishibun Elementary School...

## Things to note

- Pulled together good pages regardless of language of page content.
- Use only link analysis after base set assembled
  - iterative scoring is query-independent.
- Iterative computation <u>after</u> text index retrieval
  - significant overhead.

## Proof of convergence

- $n \times n$  adjacency matrix **A**:
  - each of the n pages in the base set has a row and column in the matrix.
  - Entry  $A_{ii} = 1$  if page *i* links to page *j*, else = 0.



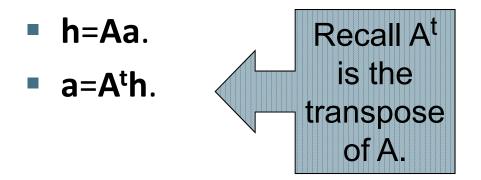
# Hub/authority vectors

- View the hub scores h() and the authority scores a()
  as vectors with n components.
- Recall the iterative updates

$$h(x) \leftarrow \sum_{x \mapsto y} a(y)$$

$$a(x) \leftarrow \sum_{y \mapsto x} h(y)$$

#### Rewrite in matrix form



Substituting, **h**=**AA**<sup>t</sup>**h** and **a**=**A**<sup>t</sup>**Aa**. Thus, **h** is an eigenvector of **AA**<sup>t</sup> and **a** is an eigenvector of **A**<sup>t</sup>**A**.

Further, our algorithm is a particular, known algorithm for computing eigenvectors: the *power iteration* method.

#### Issues

- Topic Drift
  - Off-topic pages can cause off-topic "authorities" to be returned
    - E.g., the neighborhood graph can be about a "super topic"
- Mutually Reinforcing Affiliates
  - Affiliated pages/sites can boost each others' scores
    - Linkage between affiliated pages is not a useful signal

#### PageRank and HITS

- PageRank and HITS are two solutions to the same problem:
  - What is the value of an in-link from u to v?
  - In the PageRank model, the value of the link depends on the links into u
  - In the HITS model, it depends on the value of the other links out of u
- The destinies of PageRank and HITS post-1998 were very different

#### Resources

- IIR Chap 21
- Chapter 5, Mining Massive Datasets, by Anand Rajaraman and Jeff Ullman, Cambridge University Press, 2011